

Questions about your bill? Want to pay your bill at a time that's convenient for you?  
 Try our online services at [www.cpsenergy.com](http://www.cpsenergy.com) Comments? Talk to us at [feedback@cpsenergy.com](mailto:feedback@cpsenergy.com)



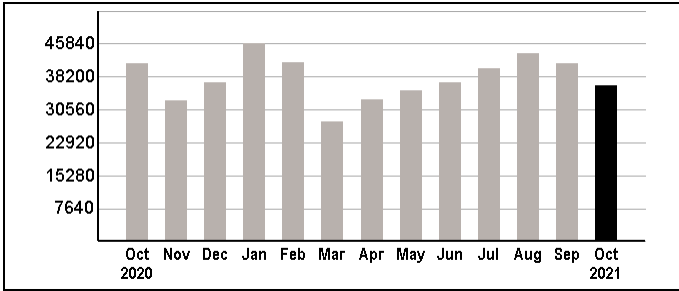
**Statement of Account**



Billing Date: 10/27/21  
 Customer Number: [REDACTED]

**Balance Due**  
 On or Before Nov 12, 2021 Pay **\$3,912.41**  
 After Nov 12, 2021 Pay **\$3,957.19**

**YOUR ELECTRICITY USE (kWh)**

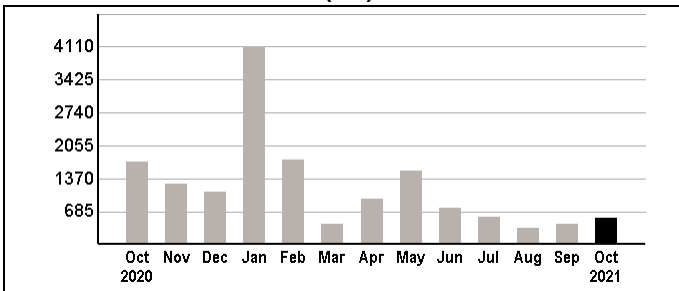


**BILLING SUMMARY**

(see reverse for detail)

Previous Bill 09/28/2021	\$4,446.02
Payments/Adjustments <b>Thank You</b>	<b>-\$4,446.02</b>
<b>Balance</b>	<b>\$0.00</b>
Current Electricity Charge	\$3,335.27
Current Natural Gas Charge	\$500.42
<b>Total Current Energy Charge</b>	<b>\$3,835.69</b>
<b>State &amp; Local Sales Taxes</b>	<b>\$76.72</b>
<b>Total Account Balance</b>	<b>\$3,912.41</b>

**YOUR NATURAL GAS USE (ccf)**



**ACCOUNT COMPARISON SUMMARY**

E L E C T R I C		Current Month	Previous Month	Last Year
	Days on Bill	29	31	29
kWh Used	36,240	41,400	41,400	
Avg. kWh/Day	1,249.7	1,335.5	1,427.6	
Cost per Day	\$115.01	\$130.08	\$121.25	
G A S	Days on Bill	29	31	29
	ccf Used	557	417	1,724
	Avg. ccf/Day	19.2	13.5	59.4
	Cost per Day	\$17.26	\$10.53	\$39.11

<b>Pay Online</b>	<a href="http://www.cpsenergy.com">www.cpsenergy.com</a>
<b>Pay-By-Phone</b>	<b>1-877-257-1172</b>
<b>Customer Service</b>	<b>(210) 353-2222</b>
<b>Gas or Electric Trouble</b>	<b>(210) 353-4357</b>
<b>"Se Habla Español"</b>	

If you or someone you know needs assistance with your energy bill, we are here to help. We connect customers to payment assistance resources. Payment plans are available and customers current on their payment plans won't be disconnected. Call our Customer Service number above to speak with an Energy Advisor.  
 Si usted o alguien que conoce necesita ayuda con su factura, estamos aquí para ayudarlo. Conectamos clientes con recursos de asistencia. Planes de pago están disponibles y los clientes que están al día con sus planes de pago no serán desconectados. Llame a nuestro número de Customer Service.

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DETACH HERE

PLEASE PRESENT BOTH PORTIONS IF PAYING IN PERSON

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DETACH HERE

**CPS Energy**

Customer Service (210) 353-2222

Help your neighbors in need of utility assistance.

Enclosed donation for REAP, Inc. \$

Check here if your address or phone number has changed. **Make changes on the reverse side.**

**CUSTOMER NUMBER**



**Balance Due**

On or Before Nov 12, 2021 Pay **\$3,912.41**  
 After Nov 12, 2021 Pay **\$3,957.19**

**Total Amount Enclosed** \$

DO NOT WRITE BELOW THIS LINE

1 [REDACTED] 5 000000000000 0000000395719 0000000391241 01 3 0



**CPS ENERGY**  
 PO BOX 2678  
 SAN ANTONIO TX 78289-0001



# CPS Energy

PO Box 2678, San Antonio, Texas 78289-0001

Customer Service

(210) 353-2222

Gas or Electric Trouble

(210) 353-4357

"Se Habla Español"

PN: 2

Customer Number: [REDACTED]

1002613476

Previous Bill \$4,446.02

### Payments & Adjustments

Payment 10/06/21 -\$4,446.02

**Subtotal** **-\$4,446.02**

**Balance** **\$0.00**

### Electric

#### Electric Large Use Residential

Service Availability Charge \$10.50

Demand Charge 83 KW x \$3.80 \$315.40

Energy Charge 36,240 kWh x \$0.045 \$1,630.80

Fuel Adjustment 36,240 kWh x \$0.02568 \$930.64

Regulatory Adj 36,240 kWh x \$0.01236 \$447.93

**Total Electric Bill (Taxable)** **\$3,335.27**

### Gas

#### General Service

Service Availability Charge \$9.55

Energy Charge 557 ccf x \$0.49 \$272.93

Fuel Adjustment 557 ccf x \$0.39127 \$217.94

**Total Natural Gas Bill (Taxable)** **\$500.42**

### Meter Read Detail (Read=R) (Estimated=E)

Electric Meter	Previous	Current	Consumption
[REDACTED] (R-10/22/2021)	15811	16113	36,240
Meter Multiplier	120		
Actual Demand	83 KW		
Billing Demand	83 KW		

Gas Meter	Previous	Current	Consumption
[REDACTED] (R-10/22/2021)	25098	25596	557
Meter Multiplier	1.1190		

Your next scheduled meter read date is Nov 22, 2021 or Nov 23, 2021

Billing Period Sep 24, 2021 - Oct 22, 2021

\*\*\* WINTER SAFETY TIPS \*\*\*

If you smell natural gas: Evacuate building or area to a safe distance and call CPS Energy's 24-hour emergency number (210) 353-HELP (353-4357).

DO NOT turn on or off any electrical switches.

DO NOT ring doorbells or use telephones.

DO NOT light matches, cigarettes, etc.

DO NOT start automobiles or other engines.

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### My New Mailing Address / Phone Number

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