

CPS Energy is committed to keeping you informed of developments that impact our ability to meet our customers' needs. As you have heard from CPS Energy and in the news, the current supply chain landscape has severely impacted the supply of single-phase, pad mount transformers across the nation. This has resulted in significant delays in the completion of projects requiring these types of transformers.

We are now seeing supply chain challenges impacting three-phase, pad mount transformers and pad mounted switchgear associated with buried electrical utility infrastructure. These transformers are used to power larger commercial and industrial projects and are used in much lower volumes than the single-phase transformers. Due to this increasing supply chain challenge, we want to communicate that projects requiring three-phase transformers are seeing delays in our ability to energize. The CPS Energy Supply Chain team has already begun increasing order volumes and are working closely with our suppliers to better understand delivery dates. Please be aware and plan for these expected delays associated with three phase transformers to potentially impact jobs for the next 12 to 18 months. We are encouraging all customers who have an upcoming commercial or industrial project to engage with an electrical engineering firm or certified electrician as early as possible to develop the electrical load information required for CPS Energy to size and order the correct transformer. CPS Energy continues to be impacted by these growing material challenges. Your CPS Energy Designer will communicate with you throughout the process and will work with you on establishing a completion date based on material and resource availability.

Thank you,

CPS Energy